



HARVARD Kennedy School

ASH CENTER

for Democratic Governance
and Innovation

2010 Bright Ideas

ALABAMA

Adoption Home Recruitment

State of Alabama

The state of Alabama partnered with Heart Gallery Alabama and Children's Aid Society to recruit adoptive homes for foster children and ultimately match children with families. Over 350 foster children have been photographed for recruitment; over 100 families have become approved adoptive resources; and 36 children have already been matched with 24 families.

homeworkalabama.org

State of Alabama

In 2005, the Alabama Public Library Service, the state library agency, initiated a free online tutoring program, homeworkalabama.org, using a combination of state and IMLS federal funds. Available online to all Alabama citizens, it is a live tutoring service for Pre-K through Adult Education in English, science, math, and social studies.

Lease Search

State of Alabama

Lease Search offers access to more than 700 state-managed leases in a single, user-friendly online database. Putting all state lease information online provides Alabama citizens unparalleled transparency and insight into the use of taxpayer money for state office space, warehouses, and other property.

ALASKA

Hiland Mountain Correctional Center Inmate String Orchestra

State of Alaska

The Hiland Mountain Correctional Center Inmate String Orchestra, the only known prison string orchestra in the United States, offers women inmates a chance to develop their talents and to learn transferable skills that will help them succeed outside of prison. Playing for the public at the annual concert provides them the opportunity to feel a part of their community and lessens the chances that they will return to prison after release.

ARIZONA

Curley School Project

Pima County, AZ

The award-winning Curley School project has creatively combined historic preservation, affordable housing, and microenterprise development to generate economic development in Ajo, Arizona. The governmental innovation that made this rural project possible was a collaborative, inter-departmental, non-sequential problem-solving process that has since been institutionalized.

Deweyless Libraries

Maricopa County, AZ

The Maricopa County Library District in Arizona stopped using the Dewey decimal system in order to make its libraries more user friendly by organizing books into topical "neighborhoods" similar to bookstores.

Election Reporting System

Maricopa County, AZ

The Election Reporting System is an online database accessible department-wide for capturing and categorizing election information, recording the source, and assigning resolution to a manager who receives instant notification. It is a critical tool in recognizing and resolving conflict and identifying best practices to emulate.

Gateway Strategic Development Plan

City of Mesa, AZ

Utilizing GIS technology, 3-D modeling, and auditory overlays in a 260-degree theater provides a unique spatial and auditory context to evaluate land use and development scenarios in and around a rapidly growing commercial airport. The innovation dispels unfounded aviation myths while generating consensus for the city's strategic development plan.

Globe Tool Lending Library

City of Globe, AZ

The Globe Tool Lending Library is a free resource that allows people to check out a variety of tools to maintain and beautify their homes and businesses. This program was developed to address widespread blight so as to encourage economic development in the area.

Joint-Use Library

City of Casa Grande, AZ

The Vista Grande Library was developed under the first joint-use agreement between the City of Casa Grande and the Casa Grande Union High School District. This was an achievement that allowed for extensive cost savings while meeting the academic and recreational needs of both the school and community.

Online Voter Registration

State of Arizona

Arizona, a pioneer in online voter registration, is broadening its EZ Voter program and sharing its experiences with other states on how to simplify a key element in civic participation. Arizona citizens have enthusiastically embraced online registration with more than 70 percent of all voter registrations completed electronically.

Performance Institute

City of Casa Grande, AZ

The Casa Grande Performance Institute is a public-private partnership that includes a state-of-the-art, multidiscipline facility that addresses the city's need for additional recreational fields. It also serves as a significant economic development engine for the city and its local business community.

Town Helps Project

Town of Prescott Valley, AZ

Faced with serious budget cutbacks and pending staff shortages in the new library, town administration designed a plan whereby staff from other town departments would work part-time in the library. Cross-training, retaining valuable staff, and saving jobs while continuing to provide topnotch service to the community was paramount.

ARKANSAS

Aspiring Scholars Matching Grant Program

State of Arkansas

The Aspiring Scholars Matching Grant Program was established to encourage lower income families to save for college. The program provides for matching grants of up to \$500 per year for five years to qualifying applicants.

CALIFORNIA

Behavioral Health's Community Crisis Services

San Bernardino County, CA

Through collaborative efforts with the San Bernardino County Sheriff's Office, local hospitals, county agencies and community-based operators, a psychiatric emergency System of Care was developed that reduces the burden on the first responder system and delivers appropriate services to citizens within their community.

Building Everyone's Skills for Tomorrow

City of Fresno, CA

Fresno BEST (Building Everyone's Skills for Tomorrow) is a collaborative program between the city's PARCS (Parks, After School, Recreation and Community Services) Department and local school districts that engages students from elementary through high school. BEST prepares students with the skills, understanding, and desire to be successful in employment, education, or entrepreneurship.

Building School Success One Relationship At A Time

Sacramento City Unified School District, CA

The Parent/Teacher Home Visit Project is an inexpensive and easily replicated model of family engagement that ends the cycle of blame between families and school staff by building trust and respect, instilling cultural competency, and increasing personal and professional capacity for all involved. Most importantly, as data shows, increased communication and trust among families and teachers results in an increase in student academic and social success across the K-12 spectrum and, consequently, has been successfully replicated in diverse urban and rural school communities.

Capital Improvement Projects Acceleration Program

City of Sunnyvale, CA

At a time of unprecedented economic uncertainty, when most agencies were deferring necessary infrastructure improvements, Sunnyvale greatly accelerated its capital improvements program. This created local jobs, provided work opportunities to a particularly hard-hit industry, achieved tremendous value pricing, streamlined processes, and leveraged grant funds to provide tangible community improvements.

Crime and Disorder at Motels

City of Chula Vista, CA

For many years, Chula Vista's hospitality industry consisted primarily of cheap motels that were havens for crime and disorder. In 2006, Chula Vista passed a permit-to-operate ordinance that enabled the city to hold motels accountable for meeting a public safety performance standard and has substantially reduced problems at motels.

Cuyamaca Rancho State Park Reforestation: Carbon Financing

State of California

California State Parks (CSP) leverages the emerging carbon market to finance the reforestation of a park devastated by wildfire in 2003. By successfully registering carbon credits from public lands, CSP enables companies seeking to offset carbon emissions to fund efforts to reforest a 26,000 acre park.

Digital Inclusion Program

City of Riverside, CA

Through partnerships with schools and nonprofits, the Digital Inclusion program trains low-income families and unemployed individuals in basic computer essentials and workforce development using Microsoft Office. After completion, they receive a free computer and wireless device to access the city's free WiFi Broadband Internet that covers 78 percent of the city.

Environmental Justice Enforcement Initiative

State of California

The Department of Toxic Substances Control (DTSC) Environmental Justice Enforcement Initiative uniquely promotes proactive enforcement through work with affected community organizations whose members identify toxic harm in their individual communities. Community members actively participate in targeting polluters in their neighborhoods and proactively establishing investigation priorities with DTSC Enforcement Program staff.

Grandma Cop Child Safety Program***City of Lincoln, CA***

The Grandma Cop Child Safety program teaches elementary school children important lessons to increase their ability to make wise choices when facing safety issues. Lessons are taught by trained citizen police department volunteers and include topics such as bullying, peer pressure, tolerance, anger management, gangs, cyber safety, and avoiding lures.

Incubator Program***City of San Jose, CA***

The Incubator Program consists of three business incubators that provide facilities and services to young technology companies in San Jose. The program offers laboratory and office space, research equipment, commercialization services, and introductions to funders and mentors, creating a rich environment that helps entrepreneurs innovate and succeed.

Make a Difference: Busting the Drought***Walnut Valley School District, CA***

Over a third of the nation's population lives in areas impacted by drought. The Make a Difference program was designed so that students and local water districts could work together to find solutions to educate the public about the importance of conservation. The program has led to state legislation.

Parks Capital Grants Program***City of San Jose, CA***

The City of San Jose's Parks, Recreation, and Neighborhood Services department completes its grant applications with active community engagement, which greatly increases its grant-writing output and sense of ownership in park development projects.

Point of Engagement***Los Angeles County, CA***

The Point of Engagement (POE) Service Delivery System was designed to address systemic problems that existed with the Front End service delivery system in Los Angeles County. POE was implemented in June of 2004 and has demonstrated significant improvements in child welfare outcomes in Los Angeles County.

Ports Technology Advancement Program***City of Los Angeles, CA***

The Technology Advancement Program's (TAP) mission is to accelerate the verification or commercial availability of new emissions reduction technologies and applications. TAP identifies, evaluates, and demonstrates new and emerging emissions reduction technologies and strategies applicable to the port industry that could be used to control port-related emissions.

Start with a Story Project***Alameda County, CA***

The Alameda County Library "Start with a Story" Project delivers free books and family literacy activities to children who visit jails in Alameda County, California. "Start with a Story" addresses the need for child-parent visits during the period of incarceration, and the interconnectedness of poverty and low library use among the families of inmates.

Step Up 2 Green

Monterey County, CA

Step Up 2 Green is an incentive-based program, designed to be both simple yet powerful in its ability to guide the public to make superior environmental choices in their homes. This one-page tool also promotes the marketplace transformation to the green economy through collaboration with businesses and government entities.

Virtual Parking Management

University of California

The Virtual Parking Management system eliminates physical parking permits and improves customer service by enabling individual campus units to manage parking allowances through customized applications and license plate recognition systems. This decentralized process saves time, resources, and gives campus units and end-users full control over their parking needs.

Westside Subway Public Participation Program

Los Angeles County, CA

Due to growing public support, for the first time in generations, Los Angeles is poised to make the long-envisioned Westside subway a reality. This is due largely to Metro's highly effective public outreach combining traditional outreach tools, with new, evolving techniques including many web 2.0 tools.

Youth Development Programs

City of La Mirada, CA

La Mirada's Youth-In-Government, Youth Council, and Leaders In Training programs exemplify the city's commitment to offer innovative programs for youth to become involved members of government. Throughout their existence, La Mirada's Youth Development Programs have helped introduce large numbers of youth to local government.

ZotWheels Bikeshare

University of California

ZotWheels is the automated bikeshare program at the University of California, Irvine (UCI), offering unlimited use of bicycles placed at convenient locations around the campus. This program provides an affordable, environmentally-sustainable transportation option for UCI's growing population of faculty, students, and staff.

COLORADO

Estes Valley Restorative Justice Partnership

Town of Estes Park, CO

A hybrid (nonprofit and municipal) organization, built on a foundation of restorative justice principles, has enabled a community to redefine the criminal justice system. Victims, offenders, and community members come together to identify harms and repair in programs that offer a balance of support and accountability for all participants.

Flexible Rebate Incentive Program

City of Boulder, CO

Boulder, Colorado's flexible rebate incentive program requires companies to comply with community and environmental sustainability guidelines. These guidelines were key to city council adoption of Boulder's first business incentive program in 2006, and the only rebate incentive program in the country of its kind.

Immigrant Resources Center

City of Littleton, CO

The City of Littleton, Colorado, has established an Immigrant Resources Center at its Bemis Public Library to provide immigrants with community information and pairs dedicated local volunteers with immigrants in one-on-one mentoring for citizenship and English language learning. These programs have led to mutual intercultural understanding and many long-term friendships.

Older Adult Injury Prevention Program***City and County of Broomfield, Colorado***

The Broomfield Health and Human Services Department's Fall Prevention Project is designed to identify and reduce the risk of falls for older adults. With the goal to substantially prevent falls from occurring in the older adult population, it ensures safety, independence, and quality of life.

Public Sector Collaborative Training***City of Englewood, CO***

The Summit for Professional Growth is a four-day training conference that delivers training to public sector employees in the Denver metropolitan region. By pooling resources and developing educational programming that is relevant to all levels of government, the Summit meets a widespread organizational need at a fraction of the cost.

CONNECTICUT**Interdistrict Cooperative Grant Program*****State of Connecticut***

The Connecticut State Department of Education administers a competitive grant program available to local and regional boards of education, regional educational service centers, and nonsectarian nonprofit organizations for the purposes of reducing racial, ethnic, and economic isolation and increasing student achievement.

Poverty Reduction Collaboratives***State of Connecticut***

Connecticut created a SNAP E&T (Supplemental Nutrition Assistance Program Employment and Training Program) reimbursement model that requires community collaboratives and defines poverty reduction efforts. The Commission on Children convened executive and legislative branches to pursue SNAP E&T reimbursements and to do so in a model that creates intentional cross-agency efforts in communities to coordinate their attack on poverty.

No Child Left Inside***State of Connecticut***

No Child Left Inside introduces children to nature for benefitting their health and well-being. The effort also helps to ensure the future of environmental conservation in order to preserve the beauty, character, and communities of Connecticut.

DISTRICT OF COLUMBIA**Fathering Court Initiative*****District of Columbia***

The Fathering Court Initiative (FCI) is a 12-month, voluntary, intensive, gender-neutral program that assists ex-offenders currently unable to pay court-ordered child support. The FCI reunites the ex-offenders with their minor children and provides them with long-term, substantive employment.

FLORIDA**Communities for a Lifetime*****State of Florida***

The Communities for a Lifetime initiative brings together key community partners to collaboratively implement improvements in housing, health care, wellness, employment, transportation, community education, and volunteer and intergenerational opportunities to benefit the lives of all residents, youth, and seniors. The initiative emphasizes the unique contributions each generation can make to their communities.

Electronic Arrest Affidavit

Pinellas County, FL

Virtual Inmate Processing and Reporting (VIPAR) is an electronic arrest affidavit technology that has eliminated the use of antiquated hand-written, multi-page arrest forms. VIPAR is a cost-effective and time-saving innovation that has improved efficiencies among 27 local, state, and federal law enforcement and criminal justice agencies in Pinellas County, Florida.

Kitchen Fire Safety

Orange County, FL

Kitchen fires in Orange County now account for 31 percent of all residential fires. The smoke detector program now incorporates portable fire extinguishers and stove top extinguishers along with a training DVD.

The Library Partnership

Alachua County Library District, FL

The Library Partnership offers centralized social services through a neighborhood resource center combined with a full-service public library branch. Agencies refer clients to library staff who assist with online applications for benefits and jobs, provide literacy and computer training, and offer other ways to assist families in need.

Library Without Walls

Orange County Library District, FL

The MAYL (Materials Access from. Your Library) home delivery program extends the walls of the Library to patrons' homes. Requested material is delivered free of charge, eliminating travel on crowded roads, the dilemma of large numbers of held items never picked up, and the need for the expansion of bricks and mortar infrastructure.

Model Plan Review Program

State of Florida

Florida's statewide restaurant plan review process saves "Time, Trees & Stamps" while accelerating the licensing process, improving customer service, and protecting public health. Program savings include the elimination of postage, electronic submission of plans, and 100 percent paperless document storage for immediate statewide electronic access to files.

Protocol for Assessing Community Excellence in Environmental Health

State of Florida

The Protocol for Assessing Community Excellence in Environmental Health (PACE EH) initiative brought over \$6.5 million of capital improvements to two indigent communities. The PACE EH methodology engages community members, government officials, and local businesses to bring to fruition the viable solutions for community-identified issues.

Regional Cluster Study Spurs Growth

Polk County, FL

Polk County, Florida's economic development organization employed SRI International to develop an industry cluster analysis in a transitioning community at the center of the Tampa-Orlando super region. The cluster initiative's innovation resonates in its regionalism and cross-border collaboration.

Transformative Response to High Fuel Costs

Polk County, FL

This program is a coordinated countywide initiative that reduced total fuel consumption by 11 percent (187,000 gallons). Implemented at no cost, this initiative modified and rewarded driver behavior while garnering first-year results far beyond comparable and much more expensive alternative fuel initiatives.

Zoning Hearings Automation

Miami-Dade County, Florida

Zoning Records On-Line is an innovative service that provides online access to zoning information and documents. Its functions offer services to county residents, improves the administration of records, helps management with effective decision making, upgrades working conditions, enhances the level of citizen participation, and promotes intergovernmental cooperation.

GEORGIA

Permanency Roundtable

State of Georgia

The Permanency Roundtable is a convening of child welfare and other concerned professionals who generate and execute action plans intended to expedite movement of children from the foster care system to safe and stable families.

HAWAII

Electronic Bench Warrants

State of Hawaii

The Hawaii State Judiciary's new Electronic Bench Warrant system improves public safety and government efficiency by delivering traffic warrants electronically and making them accessible 24/7. It is the first-of-its-kind solution in the nation and its flexibility can be customized for nearly any jurisdiction.

Youth Services Center

City and County of Honolulu, HI

The City and County of Honolulu established a Youth Services Center which for the first time, brought the city's 20-plus youth programs together in a single-access point. Results include youth staying in high school, moving on to further education and out of the justice system, as well as streamlined program operations.

ILLINOIS

Affordable Housing Initiative

Cook County, IL

The only program of its kind in the country, the Affordable Housing Initiative (AHI) works to reduce property taxes, one of the largest expenses facing owners and managers of affordable housing. AHI participants reduce their property taxes by an average of 39 percent, helping to preserve affordable housing in Cook County.

Collaborative Delivery of Human Services

City of Rockford, IL

This initiative provides innovative methodologies and technologies required for governmental entities to support holistic and collaborative delivery of human services. Current service silos are coordinated through decentralized flexible networks of governmental, public, private, and faith-based community resources to address social issues such as poverty, homelessness, prisoner reentry, and truancy.

Concrete Program

City of Darien, IL

The Concrete Program allows residents to remove and replace their private concrete driveways, sidewalks, and aprons, and depress their curbs at city entertained bid unit prices. The building permit fees are also waived for the residents that participate in the program.

IDOT ARRA Quality Management System

State of Illinois

The Illinois Department of Transportation (IDOT) used the ISO 9001:2008 International Standard to construct a quality management system to ensure the accountability objectives of the American

Recovery and Reinvestment Act of 2009 were achieved. This quality plan has enabled IDOT to lead the nation among the 50 state Departments of Transportation in the implementation and reporting of ARRA projects, even while suffering severe staffing shortages and budgetary constraints caused by the reduction in revenues attributable to the current economic recession.

Teen Center
Village of Niles, IL

The purpose of the Niles Teen Center is to provide a welcoming, structured, and safe environment for local area teenagers to spend time with friends, receive homework assistance, and develop social skills. The Teen Center also provides opportunities for additional experiences including community service, special activities and trips, and educational programs.

INDIANA
Electronic Traffic Tickets
State of Indiana

The court's Judicial Technology and Automation Committee developed and provides electronic ticketing software to all Indiana law enforcement agencies at no cost to them. This software allows an officer to issue a ticket faster and more accurately, significantly reducing the time both the officer and the motorist are on the side of the road.

Safe Needle Collection And Disposal
Boone County, IN

A much needed service to remove needles from household trash is provided free to all residents and funded by those most at risk for accidental needle sticks. Simplicity and efficiency are a direct outcome of an unconventional and cooperative union of public and private sector institutions and companies who have blended their respective capabilities to effectively address a public health concern.

Single Side Trash Pick-up
City of Kokomo, IN

Single Side Trash Pick-up increases efficiency and yields cost savings to the City of Kokomo. By having citizens put most trash totes on the same side of the street the city has lowered fuel and personnel costs, as well as wear and tear on equipment and streets.

IOWA
Career Centers in Prison Initiative
State of Iowa

Iowa Workforce Development has placed personnel in three Iowa prisons to provide career assessments, job-readiness training, and job placement assistance to offenders before they are released. By doing so, offenders obtain employment sooner and are less likely to commit new crimes.

Railroad Flatcar Bridges
Buchanan County, IA

Buchanan County has been constructing highway bridges using retired railroad flatcars as the superstructure and deck. They are constructed at a fraction of traditional construction costs and tests by Iowa State University have shown that they will carry loads far in excess of any legal highway loads.

Text to 9-1-1 Project
Black Hawk County, IA

The Black Hawk County, Iowa, Consolidated Public Safety Communications Center was the first 911 Call Center to enable a system that enables speech and hearing impaired citizens to

communicate directly with 911 operators. Prior to the implementation of this technology, these citizens relied upon a relay service or specialized communications devices.

KANSAS

Youthful Offender Apprenticeship Training Program

State of Kansas

The Kansas Department of Corrections Youthful Offender Apprenticeship Training Program serves as one element in the risk reduction and reentry effort for the youthful offender population in Kansas. This is achieved by building partnerships and coordinating resources and services in communities to reduce recidivism and therefore increase public safety.

Legislative Information Management System Web Portal

Johnson County, KS

The Legislative Information Management System web portal is a comprehensive, electronic, end-to-end solution for agenda and document management, providing government transparency at all times from virtually any location.

KENTUCKY

Inner-City Residential Enterprise Zone

City of Hopkinsville, KY

The Inner-City Residential Enterprise Zone was created to provide financial and technical assistance toward the revitalization of four inner-city neighborhoods and the downtown area by promoting and fostering clean and safe neighborhoods, housing stock revitalization, economic infrastructure (downtown development), and economic opportunity (job training and education).

Neighborhood Place

Louisville Metro Government, KY

Neighborhood Place provides blended and accessible health, education, employment, and human services that support children and families in their progress toward self-sufficiency. It is the nation's first successful, long-running partnership of public sector agencies (state, local, school, and regional mental health) to create a network of community-based "one-stop" service centers.

MAINE

Creative Economy Tax Increment Financing

City of Portland, ME

Creative Economy Tax Increment Financing (TIF) is a model for investing in the creative economy through a TIF District. As property tax revenues increase in the TIF District, the city council appropriates some of the additional revenue to the Creative Portland Corporation for investment in the creative economy.

MARYLAND

Alternative Diploma Program

State of Maryland

The Baltimore City Community College Alternative Diploma Program provides out-of-school youth and adult learners with an opportunity to recapture credits and earn a high school diploma through a self-paced, online curriculum. The program provides access to computer labs, tutorial support, and transition services for employment and higher education.

Healthy Howard Health Plan

Howard County, MD

The Healthy Howard Health Plan is a unique program for the uninsured population of Howard County that blends affordable access to comprehensive health services with face-to-face health

coaching. This innovative program can be a model for use by other entities as health care reform is implemented nationwide.

Vegetable Oil Exchange
Montgomery County, MD

Waste vegetable oil (WVO), as well as other fats, oils, and grease, present disposal problems in a variety of ways. However, there is currently a revival of WVO as a fuel largely due to increased fuel cost and the need to find alternative fuels. The creation of the online waste vegetable oil exchange matches generators, usually restaurants, with users.

Virtual Supermarket
City of Baltimore, MD

The Virtual Supermarket seeks to bring healthier foods to neighborhoods that lack access to healthy food options such as supermarkets. The program developed an innovative partnership with grocery stores that offer delivery services within Baltimore City.

MASSACHUSETTS
Beacon Hill Village
City of Boston

Beacon Hill Village (BHV) is a self-governing membership organization dedicated to helping all elders in central Boston age successfully. BHV uses a holistic approach, but assumes that each member will use BHV's extensive offerings in their own way and for their own ends.

Cut It Out Cambridge
City of Cambridge, MA

Cut It Out Cambridge (CIOC) is an innovative domestic violence awareness program designed for salon professionals. CIOC trains stylists to recognize signs of abuse in their customers and to safely refer them to local resources.

Earnings from Energy Program
Commonwealth of Massachusetts

Although there was a green energy program that produced sizable revenues, few state facilities were taking advantage of it even though budgets were tight. By negotiating a statewide contract and establishing an expendable trust, Earnings from Energy provides an opportunity that almost 70 facilities now use, earning over \$1 million annually.

Life Sciences Initiative
Commonwealth of Massachusetts

The Massachusetts Life Sciences Initiative is a 10-year, \$1 billion commitment to strengthen Massachusetts' global leadership in the life sciences. The most comprehensive of all similar state efforts, the initiative's goals are to create jobs, drive innovation, and support science that will improve the human condition.

StreetSafe Boston
City of Boston

StreetSafe Boston brings together the City of Boston, the Boston Foundation, Harvard University, local nonprofits, faith-based organizations, and funders to reduce youth violence in five key neighborhoods via highly trained streetworkers who establish relationships with 16 of the city's most violent gangs, mediate conflicts, and connect youth to services.

MICHIGAN
Capital Area Michigan Works! Employer Councils
State of Michigan

For more than six years now, Capital Area Michigan Works! has launched and grown six different industry-specific employer-led councils. The councils allow employers to develop solutions to workforce challenges and connect them to traditional federal training programs and qualified candidates.

Deceased Veterans Document Historical Program

Climax Township, MI

This historical event, titled “Why We Celebrate Memorial Day,” consisted of the military history of many local veterans that lie at rest in the Climax Township Cemeteries. The event was held for the first time on May 24, 2008, at Gibson Cemetery which dates back to 1850.

MINNESOTA

Tribal Development Division

Leech Lake Band of Ojibwe, MN

The Tribal Development Division is the result of reorganization within the Tribe to bring together a comprehensive, holistic approach to development. The Division’s mandate is to pursue broad development opportunities other than gaming and now contains departments for economic development, community development, planning, and grantwriting.

Restorative Justice Community Action

Minneapolis, MN

Since 1997, Restorative Justice Community Action (RJCA) has been partnering with the City of Minneapolis to coordinate innovative community conferences that bring together people impacted by livability crimes with offenders to discuss the impact, repair the harm, and give the offenders a constructive way to be accountable for their behavior.

FluLine

State of Minnesota

The Minnesota FluLine (MN FluLine) was established to provide a 24-hour hotline that Minnesotans could call if they had flu-like symptoms. Callers with symptoms were connected with a participating nurse at MN FluLine, or a nurse at a triage line operated by their own provider network or health plan.

Project Conserve

City of Elk River, MN

The Energy City Commission created Project Conserve as an innovative educational tool for local residents to conserve natural resources through simple lifestyle changes. Project Conserve’s five year plan focuses primarily upon energy and water conservation but also has goals related to natural gas, gasoline (transportation), and solid waste reduction.

MISSISSIPPI

Focus Program

State of Mississippi

Focus addresses succession planning needs by enhancing leadership skills and transferring institutional knowledge in an accelerated manner. Focus increases leadership competencies of middle to upper-level managers through individual assessments, professional feedback coaches, individual accelerated development plans, classroom training, individual and team projects, community service, formal knowledge transfer, and mentoring.

Tuition Guarantee Program

State of Mississippi

East Mississippi Community College offers a tuition guarantee to high school graduates district-wide, removing a barrier which prohibits some from attaining their educational goals. The college

improves the educational level of its population to meet the increasing local demand for a skilled workforce.

MISSOURI

Alliance for Homeownership Preservation

St. Louis City, MO

In 2008, St. Louis Mayor Francis Slay asked five agencies to collaborate to prevent foreclosure of residents' homes. The St. Louis Alliance for Homeownership Preservation was formed and has had tremendous success preventing homelessness, maintaining neighborhoods, and preserving families' dignity.

Faith-based Organization Disaster Initiative

State of Missouri

Missouri established the Faith-based Organization Disaster Initiative to support the faith community in preparing for disasters and encourage the cooperative use of time, talent, and treasure to address disasters. The main mission of the initiative is to strengthen the capacity of the faith community to help disaster survivors.

Offender Kiosks

State of Missouri

The Missouri Department of Corrections was the first correctional facility in the United States to offer self-service kiosks for offender use. Offenders have real-time access to their offender bank account and can review their account balances and transactions, purchase phone time, review phone activity, and manage their kiosk-phone personal identification number.

MONTANA

Urban Fringe Development Area Plan

Missoula County, MT

The Urban Fringe Development Area Plan is an ongoing, collaborative, multi-jurisdictional public process for guiding and mitigating the impacts of the next 20 years of residential growth within the Missoula Urban Services Area. The plan uses readily available GIS information and places that information in the public realm.

URx Your Pharmacy Plan

State of Montana

This innovative new prescription plan—the first of its kind in the nation—was created to eliminate the middle man, and reduce out-of-pocket expenses for state employees. The state has taken back management of its pharmacy benefits claims, and anticipates saving \$6 million dollars in the upcoming year.

NEBRASKA

Debit Cards and ATMs for Community Custody Inmates

State of Nebraska

Inmates at two community custody corrections centers run by the Nebraska Department of Correctional Services (NDCS) were issued prepaid debit cards to access their funds, including earnings. Now inmates obtain needed cash via an ATM at the facilities instead of having NDCS employees distribute thousands of dollars in cash or checks weekly.

NEW JERSEY

The Cotillion Program

City of Newark, NJ

The City of Newark designed a program to educate Newark 11th and 12th graders in life and personal development skills. The intent of the program is to challenge the participants to aim higher than they might otherwise and to equip them with the tools to reach their targets.

The Learning Bridge

Burlington County, NJ

The Learning Bridge is an innovative partnership between the Burlington County Bridge Commission, a unit of county government, and Drexel University. Students study real-world engineering issues related to critical infrastructure and collect real-time data from the bridges to examine larger infrastructure issues in the Philadelphia metropolitan area.

Traders to Teachers

State of New Jersey

Traders to Teachers offers displaced business and financial services employees who demonstrate appropriate skills and interest with an efficient, effective way to become secondary math teachers. The program helps meet New Jersey's need for highly talented mathematics teachers while providing intensive, high-quality career retraining.

NEW MEXICO

Chauffer and Designated Driver Program

Santa Fe County, NM

This program expands the "designated driver" concept by providing low-cost rides from 5:30 p.m. until 2:30 a.m. on Friday and Saturday nights, the hours identified as most dangerous because of the high number of intoxicated drivers on the road. The program provides a designated driver for those who have or will be drinking and a chauffer for others wanting a safe ride.

Green Jobs Cabinet

State of New Mexico

The New Mexico Green Jobs Cabinet convenes eight state agencies and engages nonprofits and private sector partners to foster clean energy and clean technology economic and workforce development. The Cabinet has developed a statewide inventory and strategic plan and is implementing focused initiatives as directed by Governor Richardson.

NEW YORK

Attorney Emeritus Program

New York State Unified Court System

The Attorney Emeritus Program targets retired attorneys and encourages them to volunteer their legal skills on behalf of poor litigants who cannot afford counsel. Attorneys Emeritus pledge to provide at least 30 hours annually of free legal assistance, with the court system linking them to organizations that will supervise their work on behalf of the poor.

Axcess Ontario Fiber Ring Initiative

Ontario County, NY

With an open-access, dark-fiber infrastructure and a nonprofit approach, the 180-mile fiber ring of Ontario County will contribute to greater economic development, quality of life, and global competitiveness for the area. To date, 107 miles of the ring are complete, with the rest to be completed by late 2010.

Council for Unity

Suffolk County, NY

In 2006, Suffolk County became the first County Correctional system to embrace Council for Unity and its curriculum to control gang violence within the jail. The program provides a forum for gang members, representing a cross-section of memberships, to discuss their differences, build skills to resolve conflicts without violence, and to confront personal challenges.

Credit for Success - Bank Consortium***County of Ulster, NY***

The Credit for Success program brought together a consortium of regional banks to set up a special loan fund to spread the risk and make it possible for small businesses to access capital that would not have otherwise been available to them during the recent fiscal crisis.

Credits for Caring Scholarship Program***Suffolk County, NY***

The Credits for Caring Scholarship program was created to ignite volunteerism in the community by providing scholarships to students that volunteer at a social services based agency, such as a domestic violence services agency or soup kitchen. It provides tuition assistance to struggling families while encouraging students to volunteer at agencies providing direct services to the community.

511 New York***State of New York***

511 New York is a free, comprehensive travel information system providing up-to-the-minute, comprehensive transportation information to customers through this new phone, web and e-notification system. 511NY is geared to meet the multimodal needs of commuters, long-distance and local travelers, tourists, and commercial-vehicle operators and strengthens efforts to improve mobility.

Forest Carbon Credit Program***Rockland County, NY***

New York State Association Of Counties developed the Forest Carbon Credit Program to protect land at risk of deforestation and recognize the important role forests play in sequestering carbon. The program aggregates land parcels purchased by county governments and generates carbon credits from the protected forestland in order to help finance county land acquisition.

Language Assessment and Training Program***City of New York, NY***

NYCertified is a volunteer-led program that ensures the quality of interpretation and translation services offered by city agencies to limited English proficient customers applying for city government services and benefits. NYCertified volunteers are city agency employees who are tested in language proficiency skills and trained in interpretation or translation.

Redemption, Inc.***City of New York, NY***

Redemption, Inc., is a youth-development, nonprofit organization dedicated to ensuring that disadvantaged youth ages 13 to 19 residing in Brooklyn excel academically and become leaders in their community.

Youth-Police Unity Project***City of Rochester, NY***

Rochester, New York's Youth-Police Unity Project heals the culture of adversarial interaction by engaging a core group of officers and youth. Designed and facilitated through a partnership with the Center for Teen Empowerment, this core group plans and implements strategies to open dialogue, improve police department practices, and alleviate the root causes of racial tensions and negative attitudes and behaviors among youth and officers.

NORTH CAROLINA**Capital Area Teen Court*****Wake County, NC***

Re-Entry Incorporated created Capital Area Teen Court in Raleigh, North Carolina, to provide a peer-run, first offender, misdemeanor court for young offenders (ages 9-18). This model efficiently reduces recidivism among this population.

Driver Empathy

Office of the Chief District Court Judge for Orange and Chatham Counties, NC

Driver Empathy links offenders' pre-assessed driving attitudes and behaviors, especially of young drivers, to the health, welfare, and lives of others. It displays real examples of harm caused by inattentive and aggressive driving and asks offenders to return written and verbal reflections on the consequences of their behavior.

Youth Leadership Academy

City of Asheville, NC

The City of Asheville Youth Leadership Academy (CAYLA) is committed to developing the next generation of civic leaders in Asheville. CAYLA places promising high school students at internships with the city and its partners, and encourages leadership development through ongoing community service activities throughout the school year.

OHIO

Civic Education Program

State of Ohio

The Supreme Court of Ohio Civic Education Program is dedicated to informing citizens about the judiciary, an often misunderstood branch of government, with the aim of building trust through knowledge and understanding. The initiative employs many and varied approaches including off-site court, a visitor education center, public lectures, and artwork.

Strategic Investment Initiative

City of Cleveland, OH

The Strategic Investment Initiative is an ongoing partnership between Neighborhood Progress, Inc., a nonprofit funding collaborative, and the City of Cleveland Department of Community Development. Six Cleveland neighborhoods now participate, but there are plans to expand it to an additional four or more in the next funding cycle.

OKLAHOMA

Crutcho Park Acquisition Project

Oklahoma County, OK

Oklahoma County is currently in the process of acquiring and demolishing residential structures located in the FEMA designated floodplain and restoring the land to its natural function as a floodplain. This program is voluntary for affected property owners, and Oklahoma County voters approved a \$6 million bond issue for the project.

OREGON

Portland SmartTrips

City of Portland, OR

Portland SmartTrips is a comprehensive approach to reduce drive-alone trips and increase biking, walking, and public transit in targeted geographic areas of the city. It incorporates an innovative and highly effective individualized marketing methodology which has consistently reduced drive-alone trips by 8 to 13 percent.

Transformation Initiative

State of Oregon

The Transformation Initiative improves client services by cutting red tape, delivering better and faster services, generating cost savings, and increasing transparency. Using a blend of project

management principles, a strong governance structure, metrics tracking, and “Lean” techniques, frontline employees drive this comprehensive approach to creating a culture of continuous improvement.

PENNSYLVANIA

Change Management/Internal Consulting

Commonwealth of Pennsylvania

The Pennsylvania Treasury created an internal consulting function drawing on private sector and academic models developed for organizational change. Relevant concepts were refitted to create a model that adapts to the unique public sector criteria of a state government agency to find efficiencies in organizational processes.

Conservation Landscape Initiative

Commonwealth of Pennsylvania

The Pennsylvania Conservation Landscape Initiative is a place-based approach to coordinate strategic investments and actions in large landscapes to revitalize and sustain communities, conserve natural assets, and increase outdoor recreation. Evaluations show these collaborations have helped local economies and demonstrated that government can make a difference.

Development Process Wizard

City of Philadelphia, PA

Development Process Wizard is a complete transformation of the way in which the city has managed its permitting process. The Development Process Wizard is a single point of entry to get all the permits, approvals, and licenses needed for a development project.

Dislocated Worker Tuition Waiver Program

Allegheny County, PA

This program was created to address Pennsylvania’s Rapid Response initiative for handling dislocated workers in Allegheny County. Dislocated workers may take classes at Community College of Allegheny County toward the successful completion of one of the approved certificate programs for free tuition and fees only.

Elm Street Program

Commonwealth of Pennsylvania

The Elm Street Program is designed to be a comprehensive and integrated approach to neighborhood revitalization using a specified “Five Point Approach” modeled after the nationally recognized Main Street Program. It is innovative in its intent to directly link and coordinate business district and neighborhood revitalization.

Freedom From Fire

City of Philadelphia, PA

The Freedom From Fire program uses social demographic mapping to pinpoint the most at-risk blocks in residential neighborhoods. It recruits citizens with e-mail addresses to serve as Fire Safety Representatives who ensure that everyone on their block receives safety information and free smoke alarm installations as needed.

Jail Collaborative

Allegheny County, PA

The Allegheny County Jail Collaborative was formed in 2000 to reduce recidivism, thereby improving public safety, restraining costs, and preventing the disintegration of communities and families who are impacted by incarceration. The Jail Collaborative works with government, nonprofit organizations, and volunteers to meet this goal.

Office of Financial Education

Commonwealth of Pennsylvania

The Pennsylvania Office of Financial Education works to increase the quality and quantity of financial education in the commonwealth's schools, communities, and workplaces. It is the only office of its kind in the nation which serves as a clearinghouse of resources for consumers, educators, financial institutions, and advocates alike.

Poet Laureate Initiative
Erie County, PA

The Poet Laureate Initiative was created to renew appreciation for the art form and enhance Erie County's quality of life. The Laureate is the emissary for the initiative who, through writings and public performances, encourages others to explore their creative writing abilities and inspire personal expression.

Public Spaces Collaborative
City of Philadelphia, PA

Using handheld computers, Center City District (CCD) staff record, map, and relay troublesome or illegal conditions in the public environment to over 20 responsible public and private agencies in Philadelphia. To effect rapid resolution of public space challenges and create a culture of cross-communication among all participating agencies, the CCD formally established the Public Spaces Collaborative which meets bimonthly to share information, discuss common issues, and learn about specific efforts underway that reinforce public safety and the appearance of the public environment in a high-density commercial and residential downtown.

RHODE ISLAND
Liquor Compliancy Online
State of Rhode Island

Liquor Compliancy Online allows alcohol beverage manufacturers to fulfill regulations that require them to register alcohol products sold within the state. Manufacturers can renew all product label registrations, add new registrations, and remove products no longer being distributed, all through an easy-to-use online service.

Real Connections
State of Rhode Island

Real Connections matches youth in foster care with adult mentors from their personal networks or with dedicated community volunteers and cultivates connections towards becoming foster, guardianship, or adoptive relationships. This innovation ensures that no youth in Rhode Island "age out" of foster care without enduring relationships with caring adults.

SOUTH CAROLINA
Family Violence Reduction Project
City of West Columbia, SC

This project uses cutting-edge technology, training, and added staff to effectively investigate and prosecute crimes of family violence. This includes electronic voice translators to communicate with non-English speaking victims and covert wearable video cameras to document family violence crime scenes.

Health Information Exchange
State of South Carolina

The South Carolina Health Information Exchange (SCHIEx) provides a state-level information infrastructure for connecting local health care providers and various stakeholders. Seamlessly combining over 10 years of claims data with clinical data from care providers, SCHIEx enables health care providers to view a holistic record that includes medication, diagnoses, and procedures.

TENNESSEE

On the Fence

City of Chattanooga, TN

On the Fence is a temporary art installation designed to use public art and community involvement as a revitalization tool to transform unsightly chain link fences along Main Street, Chattanooga's primary urban corridor.

Waste Land to Sports Complex

City of Oneida, TN

This project transformed an abandoned coal mine pit, with water quality and public safety issues, into a sports complex. Seven recreational fields have been constructed and the water quality issues have been addressed.

TEXAS

Cardiac Cath Lab Field Activation

North Richland Hills, TX

Paramedics now have the ability to recognize and confirm a heart attack in the field and call in an entire cardiac cath lab team. This alliance between the hospital, medical director, and fire department saves the valuable time it would ordinarily take for the cath lab team to assemble at the hospital.

Children's Crisis Intervention Training

Bexar County, TX

Children's Crisis Intervention Training is based on the nationally-recognized Crisis Intervention Training model, yet involves 40 hours of intensive education provided to school police focusing specifically on children's mental health issues. The training includes simulations where officers are confronted with realistic school-based mental health crisis situations enacted by youth volunteers.

Claim It Texas

State of Texas

The Texas Comptroller's Unclaimed Property program has greatly expanded its outreach efforts, which previously relied on one publication and one public appearance annually. Now Texans can learn about unclaimed property through major promotions and dozens of appearances at events each year.

Downtown Improvement Program

City of Bryan, TX

Matching grants available through this property improvement program are used to improve properties located in downtown Bryan, Texas. The program has benefitted the City of Bryan by making downtown more attractive and improving the economic vitality of the buildings by increasing sales tax and property values, while preserving Bryan's architectural and cultural history.

Fleet Share

City of Houston, TX

Like many fleets, Houston's is oversized, underutilized, and far too expensive at \$0.42 cents per mile driven. Houston Fleet Share is consolidating vehicles from across departments, reducing the total count, deploying electric vehicles, automating vehicle use from check-out to reporting, and all at a cost of just \$0.16 cents per mile.

Green Energy through Landfill Waste

City of Dallas, TX

The City of Dallas is turning its own garbage into an EPA-recognized green energy source, in a safe, cheap, and reliable manner. By "bioreacting" standard household garbage, Dallas converts

5,000 tons of trash each day into five million cubic feet of natural gas product, enough to heat some 60,000 households.

Manor Labs

City of Manor, TX

Manor Labs is the crowdsourced research and development platform for the City of Manor, Texas. It allows anyone in the world to submit ideas for Manor and transparently watch them develop into solutions.

Meet the Lender

City of Austin, TX

Meet the Lender, an annual innovative event, brings together dozens of small business lenders all under one roof at one time with hundreds of business owners seeking financing. Meet the Lender provides a neutral, unintimidating environment that promotes casual conversation about opportunities for financing.

Stop, Drop & Go TV Recycling

City of Dallas, TX

The City of Dallas launched an aggressive electronics recycling program to keep old televisions out of landfills. In 2008-2009, the city diverted 256 tons of electronics for recycling. The program is an innovative partnership with Samsung, Panasonic, Sharp, Toshiba, and Mitsubishi that allows Dallas residents to recycle electronics for free.

UTAH

Clear the Air Challenge

Salt Lake City, UT

During six weeks last summer, Mayor Becker and two other political leaders issued a challenge to all drivers in Salt Lake to "Drive Less and Drive Smarter." A website was created containing educational material and documented each individual's efforts, and participants were eligible for prizes.

VIRGINIA

Leaders in Export Trade Program

Commonwealth of Virginia

Recognizing the need to help Virginia companies position themselves to compete in the global marketplace, the commonwealth created the Virginia Leaders in Export Trade Program. It provides counseling, financial resources, and professional services from private sector partners to aid companies in the expansion of their business by accelerating their international sales.

Space of Her Own

City of Alexandria, VA

Space of Her Own, an art-based mentoring program, matches at-risk preteen girls with adult female mentors to learn about art, gain life skills, and complete community service projects. The year-long program culminates with the renovation of each girl's bedroom, a public reception, and "before and after" renovation videos.

Virginia Interoperability Picture for Emergency Response

Commonwealth of Virginia

The Virginia Department of Emergency Management brings hundreds of layers of data together to offer a User-defined Operating Picture in a live map form to help crisis managers make decisions in a fast-developing situation.

VERMONT

Consortium of North East States and Tribes

State of Vermont

The Consortium of North East States and Tribes led the development of a multi-purpose website to provide useful information and guidance to the general public regarding lead and asbestos issues. There is also a members-only section for state and tribe regulatory partners from five Northeastern States that serves to compile and share multi-state licensing databases between state regulatory agencies in a readily accessible and searchable form for lead and asbestos related services.

Legacy Project: Partnering for Our Sustainable Vision

City of Burlington, VT

The Burlington Legacy Plan, written with extensive community input, is the city's 2030 sustainability vision. Organized into five chapters, the plan is overseen by a diverse steering committee representing the city's major institutions. The Legacy Project, which coordinates the Plan, is housed within the city's Community and Economic Development Office.

WASHINGTON

Clear Alley Program

City of Seattle, WA

CleanScapes pioneered the Clear Alleys Program, which was adopted in March 2009 by the city of Seattle. This new approach to garbage collection mandated that downtown buildings must remove their dumpsters from the public right-of-way and use prepaid bags and carts for garbage, recycling, and yard waste.

Green Partnership

City of Seattle, WA

The Green Seattle Partnership is a collaboration between the City of Seattle, Cascade Land Conservancy, and residents to restore 2,500 acres of forested parkland by 2025. By mobilizing residents to donate two million volunteer hours and plant 200,000 trees, the Partnership will create healthier and more livable communities.

Health Careers for Youth

King County, WA

Health Careers for Youth creates employment and education pathways for low-income youth who might otherwise overlook promising careers in health care. Government, education, and employer partners work together to introduce youth to a wide array of health professions and prepare them for careers while still in high school.

Helping Every Living Person Curriculum

State of Washington

Helping Every Living Person (HELP) is a high school-based health curriculum package that takes a practical, problem-based—rather than a clinical content-based—approach to suicide prevention. HELP teaches youth about the warning signs of depression and suicide in their peers, conveys effective intervention techniques, and increases youths' comfort level in confiding in adults and seeking help.

Sustainable Prisons Project

State of Washington

The Sustainable Prisons Project is a partnership between the Washington State Department of Corrections and Evergreen State College. The project is developing innovative ways to make state prison facilities and operations more sustainable, reduce environmental impact, reduce operational costs, and connect inmates to nature.

Trip Resource & Incentive Program

City of Redmond, WA

Redmond's Trip Resource and Incentive Program successfully demonstrates how mobility, economic, energy, and environmental goals can be advanced by creating flexible resources, funding, and incentives. This powerful combination motivates coordinated action by individuals, businesses, and local government to make shared commutes both possible and attractive.

WISCONSIN

Egrants Comprehensive Grants Management System

State of Wisconsin

Wisconsin and Pennsylvania worked collaboratively to leverage federal funds and local expertise to successfully share and manage a single web-based solution grants management system. Collaboration between states included independent development of system enhancements and shared implementation within the source code, saving taxpayers money and accelerating system enhancements for e-grants users.

Military Welcome Home Initiative

State of Wisconsin

Employees who leave their civilian duties to serve as active duty members of the military face unique challenges before deployment and upon return to their workplace. The Military Welcome Home Initiative is designed to mitigate these challenges by ensuring a smooth transition and opportunity to successfully re-acclimate at work.

On The Road Together: Safe Teen Driving Circles

City of River Falls, WI

This project is a unique, restorative justice response to car crashes, the number one cause of death for people 16-24. Safe Teen Driving Circles provides a social and emotional presentation, engaging area community members in prevention of teen traffic fatalities.

WEST VIRGINIA

Electronic Commercial Drivers License Testing

State of West Virginia

The Electronic Commercial Drivers License Testing program is a wireless, paperless application for skills testing of commercial drivers utilizing GPS-equipped laptops tracking via covert monitoring of the testing process. Wireless data transmission and other digital communication technology allows reduction and elimination of fraud and other illegal activity inherent to a manual system.

WYOMING

Protecting Citizens Personal Health Information

State of Wyoming

The Wyoming Department of Health launched a voluntary Protecting Citizens Personal Health Information Compliance Project and developed a new process to evaluate compliance with federal and state privacy and security rules and department policies. The goal was to ensure protection of individuals' health information while allowing access to data necessary for quality health care provision.

FEDERAL

GreenChill Partnership

Environmental Protection Agency

GreenChill is an EPA partnership with supermarkets to reduce refrigerant emissions and decrease their impact on the ozone layer and climate change. GreenChill works with supermarkets to transition to non-ozone-depleting and low-global-warming refrigerants; lower refrigerant charge sizes; eliminate refrigerant leaks; and adopt green refrigeration technologies, strategies, and practices.

Lifecycle Building Challenge***Environmental Protection Agency***

The U.S. EPA Lifecycle Building Challenge is a crowd-sourced, web-based, international competition to create buildings that can be easily taken apart to facilitate building material reuse and reduce waste. Designs from the competition preserve materials, create green jobs, avoid greenhouse gas emissions, and have influenced green building standards.

SunWise Program***Environmental Protection Agency***

The SunWise Program is an environmental and health education program that teaches children and their caregivers how to protect themselves from overexposure to the sun through the use of components based in the classroom, school, and community. One to two hours of SunWise teaching has been shown to change students' sun protection behavior.

Advantage Custom Search Engine***General Services Administration***

Advantage Custom Search Engines is designed to assist federal agencies, vendors, and the general public in conducting online research using the GSA Advantage shopping website. This search engine allows for customized searching of contractor pricelists specifically on the General Services Administration Multiple Award Schedule Program service contract price lists.

3D-4D-BIM Program for the Public Sector Owner***General Services Administration***

In 2003, the General Services Administration, through its Public Buildings Service Office of Chief Architect (OCA), established the National 3D-4D-BIM Program. OCA has led over 30 projects in its capital program, and is assessing and supporting three-dimensional, four-dimensional, and Building Information Modeling applications in over 35 ongoing projects across the nation.

Invasive Species Threat Campaign***Department of Agriculture***

The Threat Campaign, a multimedia outreach project, was created to educate boaters, anglers, and hunters to stop the spread of invasive species. The campaign successfully targeted the outdoor recreational audience, reaching 528.5 million impressions, through a unique partnership of federal, state, Native American tribe, foundations, local clubs, and corporate partners.

Warrior Adventure Quest***Department of Defense***

Warrior Adventure Quest introduces soldiers to high adventure activities that serve as an alternative to aberrant behaviors and accidents associated with veterans recently returned from a combat environment. It presents structured outlets for coping with stress, helping soldiers realize individual new levels of normal while transitioning to their home-base environment.

STAR-Laboratory Interactive Training Environment***Department of Health and Human Services***

Safe Techniques Advance Research-Laboratory Interactive Training Environment (STAR-LITE) is a safety training technology that enlightens and expands students' knowledge of working safely in a laboratory environment while simultaneously applying critical thinking proficiencies and problem-solving skills. STAR-LITE incorporates laboratory safety and risk assessment in a game-based learning architecture.

Department of Motor Vehicles Outreach***Department of Homeland Security***

U.S. Immigration and Customs Enforcement developed an outreach campaign to raise awareness about corruption at Department of Motor Vehicle (DMV) facilities. A principal component of the

campaign is to alert DMV employees, law enforcement, and the public to the seriousness of fraud schemes perpetrated at DMV facilities.

Idea Factory

Department of Homeland Security

Idea Factory is a custom social network and idea generation program that drives a culture of innovation, collaboration, and transparency among the Transportation Security Administration's 50,000 employees. Employees submit ideas, and endorse those they think should be implemented, while program managers evaluate ideas and report back to the workforce.

Fugitive Safe Surrender

Department of Justice

Fugitive Safe Surrender takes a church, converts it to a courthouse for four days, and invites fugitives to surrender in exchange for favorable consideration, where eligible. Participants include law enforcement, court personnel, attorneys, community volunteers, and social service agencies.

Interim Cargo Solution

Department of Transportation

The Interim Cargo Solution (ICS) was developed as an interim capability to fill a gap between retirement of a legacy cargo booking system and introduce a new system under major development. ICS has proven itself a significant capability, meeting its original specifications as well as requests for enhancements in a short time, for a comparatively limited budget.

NASBLA BOAT Program

United States Coast Guard

The National Association of State Boating Law Administrators (NASBLA) partnered with the United States Coast Guard to train local, county and state maritime responders in skills to react in a coordinated, practiced manner in the event of an emergency. The NASBLA BOAT (Boat Operations and Training) Program unifies the entire maritime community under one standard of training, credentialing, and readiness, thereby providing the Coast Guard a force multiplier to handle a major event.