# **Transparency for Development (T4D) Program**

Health Facility Scorecard Survey (TANZANIA)

August 2015

This survey was developed for the T4D intervention in collaboration with CHAI (Tanzania).



### **HEALTH FACILITY ASSESSMENT TOOL**

| Introduction ar                                   | nd Consent                                                                                                                                                                                                                                                                |                                                                                           |
|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Hello. My nan                                     | ne is                                                                                                                                                                                                                                                                     | I am a facilitator for the                                                                |
| Clinton Health /                                  | Access Initiative, or CHAI on the Transparency for Deve                                                                                                                                                                                                                   | elopment Project.                                                                         |
| served by this has well as obso<br>about 30 minut | cting a survey to learn about maternal and newborn lealth facility. We would like to ask you some question erve the availability of equipment and resources. These or less. We would be very grateful if you would propose to your colleagues who are responsible for the | ns about this health facility<br>he questions usually take<br>rovide us with the relevant |
| in villages serve<br>served by this f             | n we collect will help us to understand the maternal and by this facility. We are also collecting information facility. The information we collect will be provided towork together to improve the maternal and newbor                                                    | rom community members o community members so                                              |
| since your view<br>you don't want                 | to respond to the survey, but we hope you will agrees and the experience of this facility are important. If I is to answer, just let me know and I will go on to the next tany time. You will not receive any payment for partic                                          | ask you any questions that<br>at question or you can stop                                 |
| If you have any                                   | questions about this interview, you may contact me a                                                                                                                                                                                                                      | t [mobile phone number].                                                                  |
| Is it okay if I ask                               | you these questions?                                                                                                                                                                                                                                                      |                                                                                           |
|                                                   | 1) Continue with the interview<br>2) STOP HERE                                                                                                                                                                                                                            |                                                                                           |

### **HEALTH FACILITY SURVEY**

#### **SECTION 1. INTERVIEW DATE AND TIME**

|     | Date             |  |
|-----|------------------|--|
| 1.1 |                  |  |
| 1.2 | Start Time       |  |
| 1.3 | End Time         |  |
| 1.4 | Facilitator Name |  |

#### SECTION 2. CHARACTERISTICS OF THE HEALTH FACILITY & RESPONDENT

|     | QUESTION                        | RESPONSE                                                                  |
|-----|---------------------------------|---------------------------------------------------------------------------|
| 2.1 | Name of Health Facility         |                                                                           |
| 2.2 | District                        |                                                                           |
| 2.3 | Village                         |                                                                           |
| 2.4 | Name of Interviewee             |                                                                           |
| 2.5 | Position in the health facility | <ol> <li>Doctor</li> <li>Nurse</li> <li>Midwife</li> <li>Other</li> </ol> |

### **Section 3: SERVICE DELIVERY CAPACITY**

Data collector to observe the availability of the following facilities at this health facility:

(Check response)

|                       | QUESTION                        | RESPONSE       |
|-----------------------|---------------------------------|----------------|
| 3.1 Opening           | Delivery room(s)                | 1Available     |
| question for 3.4-     |                                 | 2Not available |
| 3.10                  |                                 |                |
| 3.2                   | Toilet Facilities (not in open  | 1Available     |
| (Barrier=Toilet at    | space, has a door, within a few | 2Not available |
| the facility)         | minutes walk of delivery room)  |                |
| 3.3                   | Placenta Pit                    | 1Available     |
| (Barrier=availability |                                 | 2Not available |
| of a placenta pit)    |                                 |                |

# Delivery Room [IF NO SPECIFIC DELIVERY ROOM IS AVAILABLE, PLEASE COMMENT ON THE LOCATION WHERE THE DELIVERIES USUALLY OCCUR]

Respond to each of the following questions using observation.

|                                                   | Condition of Facility                         | RESPONSE                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------------------------------------|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3.4<br>Presence<br>of private<br>delivery<br>room | Privacy of the Delivery room                  | <ol> <li>Private Room – one bed per room located in a low public access area (Auditory And Visual Privacy)</li> <li>Semi Private room- one bed per room but located in a high public access area (Visual privacy, low auditory privacy)</li> <li>Multiple beds in the room, but some partition (visual privacy)</li> <li>Multiple beds in a room with no partition</li> <li>No separate delivery room</li> </ol> |
| 2.5                                               | Classification of many                        | 6Other(specify)                                                                                                                                                                                                                                                                                                                                                                                                  |
| 3.5 Barrier= cleanliness of the facility          | Cleanliness of room<br>(check all that apply) | <ol> <li>BEDS</li> <li>Delivery bed is clean (no blood, fluids, dirt, visible on bed, macintosh on the bed)</li> <li>observed blood on beds</li> <li>observed other dirt or fluids on beds</li> </ol>                                                                                                                                                                                                            |
| 3.6 Barrier= cleanliness of the facility          |                                               | <ol> <li>FLOOR</li> <li>Floor is clean (no blood, fluids, dirt are not visible on floor)</li> <li> observed blood on floor</li> <li> observed dirt or other fluids on floor</li> </ol>                                                                                                                                                                                                                           |

| 3.7         |                          | BIOLOGICAL WASTE                         |
|-------------|--------------------------|------------------------------------------|
| Barrier=    |                          | Biological waste disposal is available   |
| cleanliness |                          | 2biological waste disposal not available |
| of the      |                          |                                          |
| facility    |                          |                                          |
| 3.8         |                          | DUST AND MOLD                            |
| Barrier=    |                          | 1 observe dust or mold in the room       |
| cleanliness |                          | 2 no dust or mold in the room            |
| of the      |                          |                                          |
| facility    |                          |                                          |
| 3.9         | IS OPERATIONAL HOURS     | 1Yes                                     |
| (Barrier=   | INFORMATION POSTED       | 2No                                      |
| facility    | CLEARLY IN THE FACILITY? |                                          |
| operational |                          |                                          |
| hours not   |                          |                                          |
| observed    |                          |                                          |
| or unclear) |                          |                                          |

### **SECTION 4. DELIVERIES**

|                             | QUESTION                                                                                                                                                                                               | RESPONSE    |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| 4.1 Barrier= number of beds | In the past 2 years, were there any cases when you had to turn away patients/ refer patients to other facilities who wanted to deliver here, due to insufficient number of beds or space for patients? | 1Yes<br>2No |
| 4.2                         | Is there a female health worker                                                                                                                                                                        | 1Yes        |
| Barrier=                    | (nurse, midwife etc.) who                                                                                                                                                                              | 2No         |
| female                      | works in this facility and who is                                                                                                                                                                      |             |
| midwife                     | qualified to deliver babies?                                                                                                                                                                           |             |

### **SECTION 5. WATER**

|     | QUESTION                                                                         | RESPONSE                                                                                   |
|-----|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| 5.1 | What is the main source of water at this health facility?                        | 1piped 2open well 3borehole 4surface 5rain 6tanker truck 7no water source 8other (specify) |
| 5.2 | Is water availability a problem at this facility?                                | 1Yes<br>2No                                                                                |
| 5.3 | Do you currently have water available for the staff to wash their hands?         | 1Yes<br>2No (-> SKIP TO 6.1)                                                               |
| 5.4 | Have you run out of water for staff to wash hands any time in the past 6 months? | 1 Yes<br>2 No                                                                              |

## **SECTION 6. AVAILABILITY OF SUPPLIES**

|     | Stock Outs                              |                        |
|-----|-----------------------------------------|------------------------|
| 6.1 | FACILITATOR OBSERVATION: WHICH OF THE   | Drugs and Vitamins     |
|     | FOLLOWING ARE CURRENTLY IN STOCK AT THE | 1SP (anti-malarial)    |
|     | FACILITY? (check all that apply)        | 2OPV0 Polio vaccine    |
|     |                                         | 3BCG vaccine           |
|     |                                         | 4Tetanus               |
|     |                                         | 5Vitamin A             |
|     |                                         | 6Drugs to prevent      |
|     |                                         | hemorrhage (oxytocin)  |
|     |                                         | 7Magnesium sulfate     |
|     |                                         |                        |
|     |                                         | Equipment and Supplies |
|     |                                         | 8ANC cards             |
|     |                                         | 9Kadi ya mtoto         |
|     |                                         | 10Blood pressure cuff  |
|     |                                         | 11Umbilical clamps     |
|     |                                         | 12Macinstosh           |

|     |                                             | 13Measuring tape 16Pregnancy test                                                                  |
|-----|---------------------------------------------|----------------------------------------------------------------------------------------------------|
| 6.2 | Is a refrigerator available and functional? | 1 available and functional                                                                         |
| 0.2 | Is a refrigerator available and functional? | <ol> <li>available and functional</li> <li>_available and broken</li> <li>not available</li> </ol> |