























### **New Pipelines for Social Innovation:**

The Role of National Service in Addressing America's Dropout Crisis & Developing the Next Generation of Leaders

March 10, 2011

















## **City Year's Roots**



In 1988 City Year was two Harvard roommates...

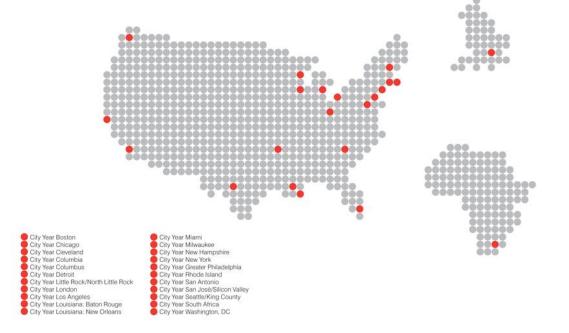
... but today it's nearly

1800 young adults

serving full time in 20
cities across the US, and in London and South

Africa. With 13,700

Alumni





## City Year's Vision

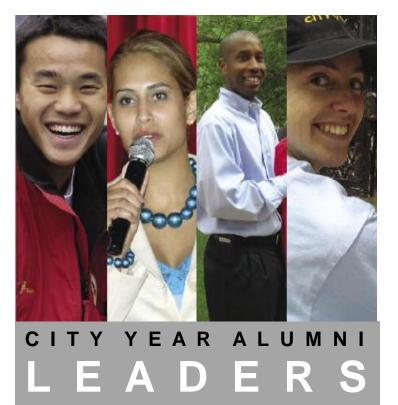
City Year's VISION is that one day the most commonly asked question of an 18 year old will be:

"Where are you going to do your service year?"





### **Developing the Next Generation of Civic Leaders and Social Entrepreneurs**



In an independent study, Policy Studies Associates found that **City Year alumni excel** on established indicators of civic engagement.

#### **CITYYEAR ALUMNI:**

**LEAD:** 90% of alumni reported that their City Year experience contributed to their ability to lead others

**INCLUDE:** More than 90% of alumni reported that their City Year experience contributed to their ability to work as part of a team and work with people of diverse backgrounds.

**ENGAGE:** City Year alumni are three times more likely to belong to a community group or civic organization compared to their peers.

**VOTE:** City Year alumni are twice as likely to vote as their peers



### **Innovation: National Service as a Solution**



**Diverse** 

**Near Peer** 

**Full-Time** 

**Team-Based** 

**Idealistic Leaders** 









## The Dropout Crisis is Solvable

## The Problem is Concentrated

50% of the country's dropouts come from only12% of the high schools

## **Likely Dropouts Can be Identified**

There are three off-track indicators that can identify likely dropouts as early as  $6^{th}$  grade:

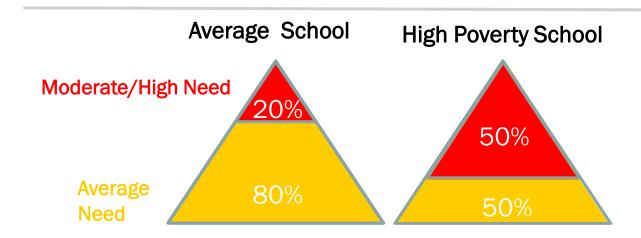
- Poor Attendance,
- Disruptive **Behavior**,
- Course Failure in Math/English

Research-based interventions for these indicators can help students get back on track and increase the nation's graduation pipeline





## A Human Capital Solution is Needed



Public schools are designed to provide additional supports to 10% - 15% of students who are high-need

In addition to great teachers and school leaders, a **Human Capital**Strategy is required to address this challenge

A second set of full-time, caring adults in schools



## City Year's Whole School, Whole Child Model

### Tiers of Impact

Targeted Support

 Individualized academic and socioemotional interventions to hundreds of students

Classroom Support

- Enabling differentiated instruction
- Reinforcing classroom learning before, during and after school

Whole School Prevention

Attendance, positive behavior and enrichment programs

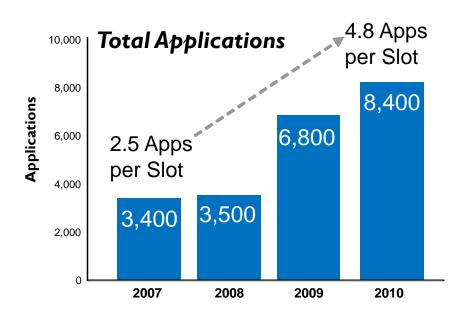
#### **Student Outcomes**

Improved student Attendance, Behavior and Course Performance: English & Math
Improved on-time grade progression

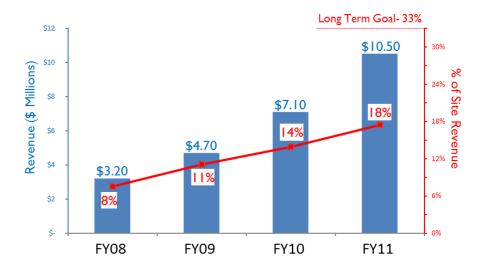
Student mindset and skills for school achievement and civic participation



# Momentum of National Service as an Innovation



### City Year Public Ed Funding



## Investing in Innovation (i3)



• 1700 Applications



49 Grantees

• \$30M federal grant + \$6M match through generous support of the PepsiCo foundation







## The Millennial Generation Is Ready To Change the World

#### MILLENNIAL FACTS

- Work well with friends/on teams
- Seek to make a difference
- Want to produce something worthwhile
- Are goal oriented
- Are diverse and inclusive
- Inclined to serve
- Have a global/civic mindset
- Very tech-savvy, connected 24/7
- Highly Entrepreneurial

30% of 17-24 year olds (10.5 million) are interested in a year of full-time service\*\*

Top two causes of interest for 17-24 year olds: Education and Children/Youth



"Combined with their technology-driven culture, Millennials are ready to mobilize differently, more powerfully, more collaboratively, and more creatively than past generations. The results are likely to be astounding."

- Eric Greenberg, GENERATION WE

<sup>10</sup> 



### BRAND TRUTH

The ultimate articulation or core essence of a brand, which resonates with the winning mindset.

Young people can change the world. The path begins at City Year.

### WINNING MINDSET

The shared outlook or "psychographic" of a brand's target audience (regardless of demographic).

### **Boundless Idealists**

take the path less traveled + are self-defined + break the mold + don't settle for less than the ideal + live a life with meaning work until the answer becomes \*yes\* + meet challenges head-on + see a better way and work to achieve it + are masters of their own destiny + are the change they seek + seek to learn from others who are different from them

## BOUNDLESS IDEALISTS:

**Are Self Defined** 

**Break the Mold** 

See a Better Way

Seek to Learn From Others Who Are Different

### The City Year Recruitment Profile

Idealistic

The Mindset

Passion for Social Justice • Entrepreneurial Mobilizer

Civically Engaged

Continuous Learner • Action Oriented

Inclusiveness • Locus of Control

**Empathy** 

Social Skills • Self-Awareness

Self-Regulation

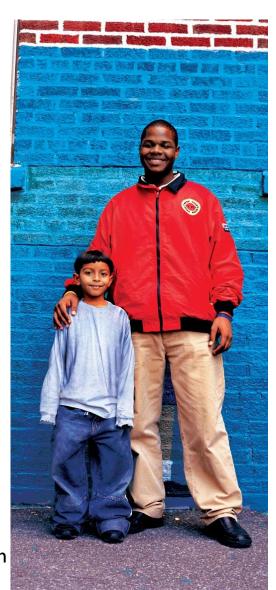
Motivation • Entrepreneurism

Prerequisite

Characteristics

Capacity to Serve

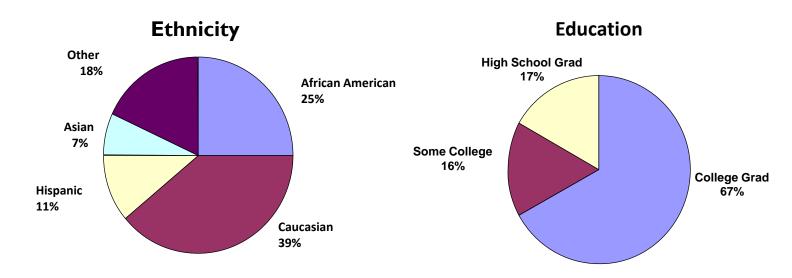
Commitment, Service Readiness & Experience, Team Skills





### Who Makes up City Year's Corps?

### Diversity: City Year is the most diverse youth corps in the U.S.









## "Give a Year. Change the World."

# Change the Outer World



**Service** 

## Change the Inner World



Leadership Development



## **City Year's Leadership Development Model**

DO	Service	Civic Action
KNOW	Training, Performance Management	Civic Capacity
BE	Reflection	Civic Identity
City Year Culture	Idealism & Big Citizenship	Civic Engagement & Social Capital



### **Investing in Leaders for Life**

Graduate Schools (23)



































WHEELOCK COLLEGE







### **Undergraduate Schools (5)**











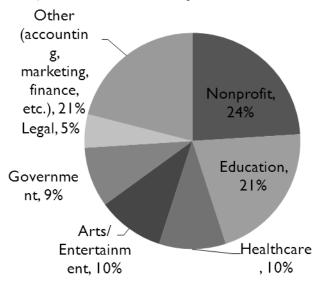


## **Appendix**



### What's Next: Supporting the Corps Member Lifecycle

### **Corps Member Career Interests (2009-2010 Corps End-of-Year Survey)**



### **Online Career Center (First release-May 2011)**

- One-stop resource for corps members and alumni to access professional and educational development opportunities and content and promotes alumni as students and employees of choice among universities and companies.
- Employer Partnerships: Developing with corporations, education organizations, nonprofits, and government entities who create enhanced employment opportunities for graduating corps members and alumni.

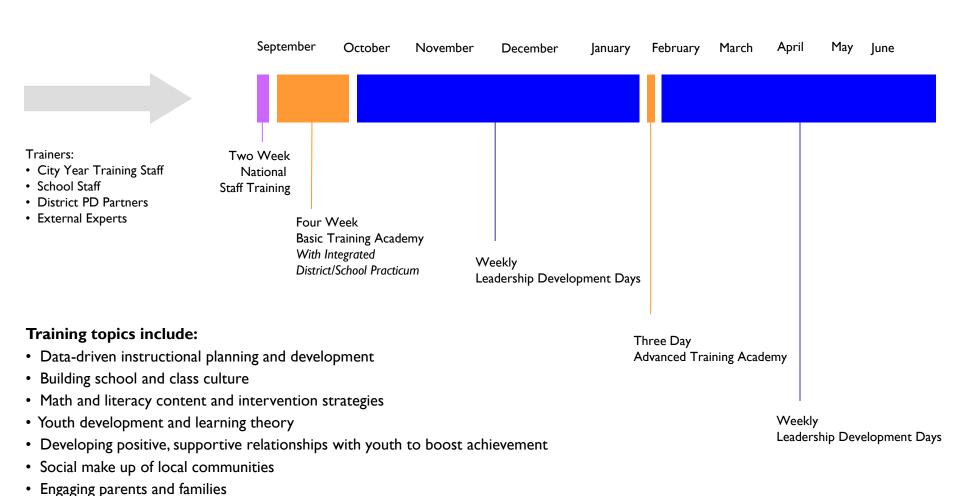
### Sample Alumni Careers in Social Innovation

- <u>Spencer Blasdale</u>, Boston '88, Founding Director, Academy of Pacific Rim Charter School in Hyde Park, MA one of the highest performing charter school in Massachusetts, serves 5th-12th grade with a college matriculation over 95%.
- <u>J. Carrie Oelberger</u>, Boston '94, Founder, Jifunze Project works alongside individuals living in under-served areas of rural Tanzania to help them create innovative and self-empowering educational opportunities.
- <u>Taj Mustapha</u>, Boston '92, Co-Founder, At The Crossroads reaches out to homeless youth and young adults to build healthy and fulfilling lives.



### **Corps Member Training and Support**

City Year uses an experiential learning model to prepare corps members to lead our educational interventions in schools, incorporating direct training, in-service observation and coaching, guided reflection and frequent performance assessment and review.

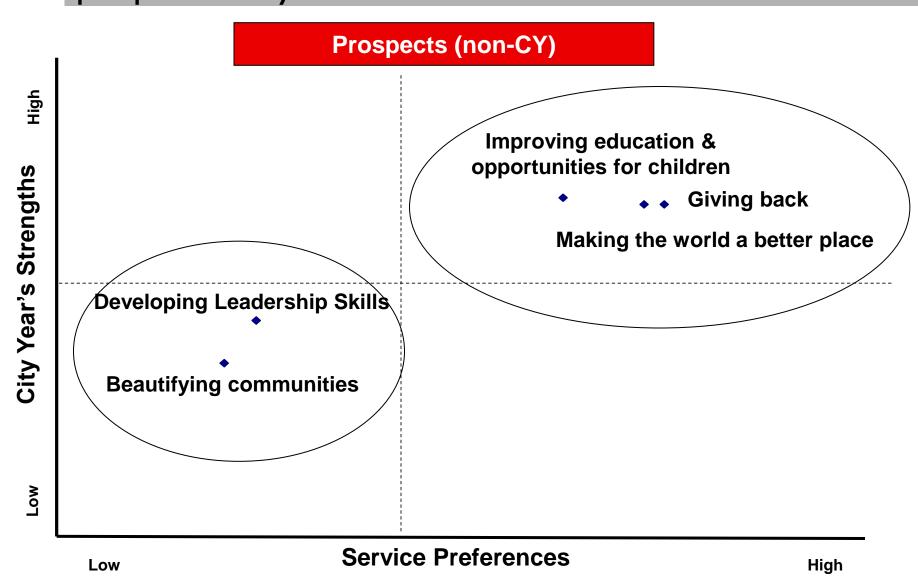


Building the self-identity of corps members as life long learners, youth developers, and civic leaders

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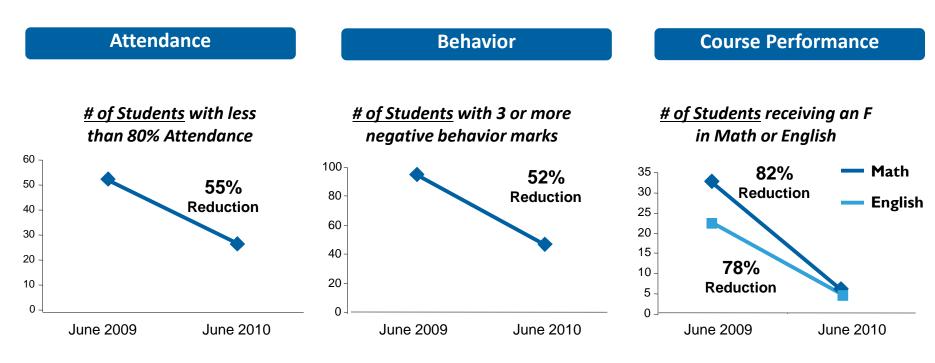
# It is the desire to make the world better which **draws** people to City Year





# Diplomas Now Sample Results: Philadelphia Middle Schools

Diplomas Now partnered with three Philadelphia high poverty middle schools in 2009-2010. These schools average 615 students, 84% of whom are eligible to receive free or reduced price lunch. Below are the aggregate results for all three schools from the 2009-10 school year.





### Founding Innovation: Tapping the Civic Power of Youth

